

### **Xymox Technologies**

Enabling the Power of Touch

Lessons learned about bringing a new technology to an old industry.

### A Story of Two Machines... The coffee maker and water dispenser.







### #1 – Efficiency. Consumer and industrial applications are not interchangeable. (most of the time)













For Xymox - End user experience.

How your customer touches your products is critical to your success.

Are you making things more efficient? Solving a problem?



### Three Takeaways on Sensors

#1 – Efficiency. Consumer and industrial applications are not interchangeable.

#2 – True need. Sensors require electronics.

#3 – The customer's ecosystem is not always aligned with the supplier's ecosystem.



Screen Printing
Conductive
Materials onto
Flexible Substrates
since 1979



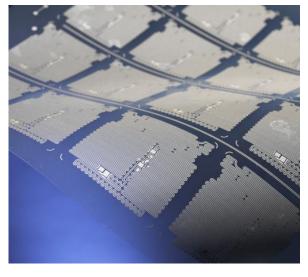
#### **MEMBRANE SWITCHES**







**SPECIALTY CIRCUITS** 





You love your cellphone....you put up with your torque controller.

#1 – Consumer and industrial applications are not interchangeable.

ACCOUNT ACTIVITY			(CONTINUED)		
Date of Transaction			Merchant Name or Transaction Description		
07/19	080218	SOUTHWES	526146922 MKE	24023 800-435-9792 TX DEN	240.98
07/19	080218	SOUTHWES	526146922 MKE	25579 800-435-9792 TX DEN	150.82
07/19	080518	SOUTHWES	526146923 DEN	8285 800-435-9792 TX MSP	5.60
07/23	SKYPE.COM/GO/BILL 650-899-1504 CA				10.00
07/25	STARBUCKS 800-782-7282 WA				25.00
07/24	MSP TERM F CAMDEN ST. PAUL MN				3.21
07/24	FRESH THYME #706 MENOMONE MENOMONEE FAL WI NATIONAL CAR RENTAL MILWAUKEE WI				25.96
07/26					177.89
07/26		BP#9198920A	13.77		
07/25		FRESH THYME #706 MENOMONE MENOMONEE FAL WI			9.20
07/26		NINJA HIBAC	HI SUSHI S	TEAK MENOMONEE FAL WI	95.05
07/26		HILTON HOT	ELS 800-932	4482 NV	560.10
07/26	072618		00621995958 MKE	853 ATLANTA GA MSP	75.00
07/26	HOMES TO SUITES BY HILTON 262-7377100 WI				382.28
07/27		MSP AIRPOR	72.00		
07/30	UBER *TRIP MGXPV 800-592-8996 CA				36.21
07/30		TARGET	00023275 M	USKEGON MI	5.38
07/30		QDOBA 2686	MUSKEGON	N MI	7.42
07/31		STARBUCKS	800-782-728	32 WA	25.00



Are you making things more efficient?

# "If you build it, he will come."

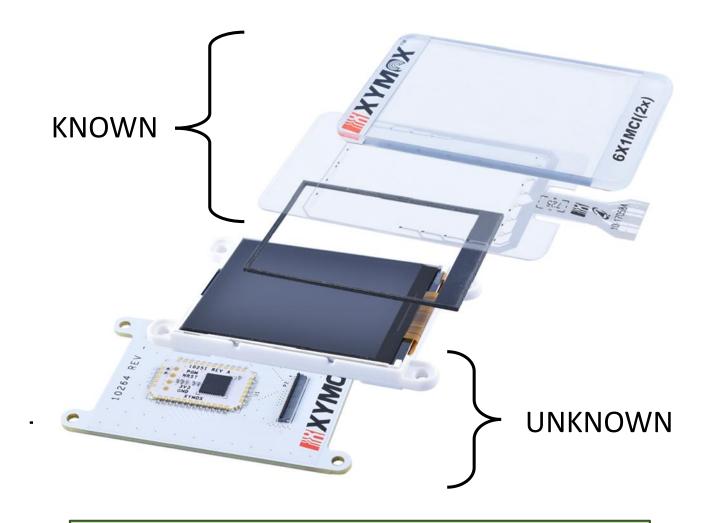


- Field of Dreams, Mysterious Voice



# Customers need complete solutions, not just novel materials.

#2 – Sensors require electronics.





Are you supplying what the customer needs or just a portion?

#### **Ask Why**



## #3 – The customer's ecosystem is not always aligned with the supplier's ecosystem.

Industrial Device Manufacturer's Requirements



Ecosystem for touch screen inputs based on consumer products.



Are you and your customer operating with the same underlying business principles?

#### **Typical Problems**

#3 – The customer's ecosystem is not always aligned with the supplier's ecosystem.



- Compromised Design
  - Added components
  - Added assembly steps
  - Longer development
  - Complicated repair
- Supply Chain Realities
  - MOQs
  - Engineering Support
  - Lead-time
- End of Life Issues

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Are both parties operating in their most efficient manner?

## #3 – The customer's ecosystem is not always aligned with the supplier's ecosystem.

#### **Stakeholders**

- Marketing
- Engineering
- Purchasing
- Manufacturing
- Quality / Service



Is everyone happy?

### Three Takeaways on Sensors

#1 – Consumer and industrial applications are not interchangeable.

Are you making things more efficient? Solving a problem?

#2 – Sensors require electronics.

Are you supplying what the customer needs or just a portion?

#3 – The customer's ecosystem is not always aligned with the supplier's ecosystem.

Are you and your customer or supplier operating on the same principles?

Are all stakeholders happy?

